



August 26, 2020

Hurricane Laura

Dear Valued Customer,

Ashland operates a manufacturing facility in Texas City, Texas which employs approximately 165 employees. In preparation for hurricane Laura, Ashland's Incident Management Team (IMT), which includes representatives from manufacturing, supply chain, commercial, quality and environmental safety and health, have taken many proactive actions to prepare for the storm and to ensure the safety of our employees and facility.

manufacturing

Our manufacturing team on site have completed Ashland's hurricane preparedness plans. We have suspended production operations according to our protocols, and plans are in place to ensure the availability and safety of our employees.

supply chain

Ashland procurement team has been communicating with our suppliers. They have confirmed that they are monitoring the storm and are taking necessary planned actions for their manufacturing sites that could potentially be in the path of the hurricane.

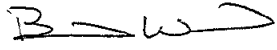
The Houston port will cease terminal operations this evening and we anticipate may remain closed through Thursday or Friday depending on the storm track. Additional logistics providers in the area are preparing to close by tomorrow afternoon and likely restart operations by the end of the week.

In advance of the storm, Ashland has worked closely with logistics partners and customers to ship orders early or delay shipments as requested or as possible.

Regarding Ashland's manufacturing facility in Kenedy, Texas, Ashland's Incident Management Team has completed hurricane preparedness plans and as of this time, we do not expect any disruption or delays in servicing our customers.

Ashland's Incident Management Team will continue to monitor the situation, provide updates and will lead the post-storm recovery.

Sincerely,

A handwritten signature in black ink, appearing to read "B Ward". The letters are connected and written in a cursive style.

Brad Ward
VP, Global Supply Chain
Ashland